

General Rules

1. Reservation.

The reservation is considered valid for the Agency upon receipt of the deposit indicated in the contract, together with a copy of the rental agreement duly completed and signed.

2. Deposit.

Payment will be made directly to the agency or by bank transfer by the date specified in the contract, after this date, the contract will be automatically canceled and the Agency remains free leased accommodation again.

3. Cancellation.

Any cancellation of the booking must be communicated by registered letter, fax or e-mail and will not entail any obligation for the client. The advance deposit will be refunded in the measure of 50% only if the cancellation will be communicated before 30 days from the beginning of the lease, otherwise it will not be refunded, also for bookings made within 30 days before the start of the lease.

4. Arrival

Different agreement excepted, arrivals develop on saturday from 16,00 to 19,00 . In case of delay the guest is kindly request to inform the agency. Otherwise after 16,00 pm of the next day of the date of arrival, the customer will be consider renouncer and the agency is authorized to rent the accommodation again.

At the arrival guests will present the identy documents of all the people who will accomodate in order making the notification to the police authorities and the touristic board office. The agency can request the sending of the same a few days before to speed up the check-in.

A deposit is requested to the customer to guarantee the good state of conservation of the accommodation.

The tourist tax provided by the Municipality of Lignano Sabbiadoro will be paid upon arrival separately from the rental contract.

5. Departure

The keys of accomodation (usually two decks togher with remote controls for parking or air conditioning if received on arrival) will given back to the agency by 9.30 on the day of departure.

Loss of keys will result in the payment for the replacement of the cylinder.

Customer will leavethe accomodation clear of foodstuffs and garbage. Kitchen utensils must be washed and stored as before. Lights and appliances switched off (TV-air conditioning-washing machine-dishwasher). Closed windows with shutters or shutters. The car can not be parked outside the delivery time.

In case of advanced departure or delayed arrival is not expected the decrease of the rent..

6. Equipment of the accomodation and services included.

The price of the rent includes: consumption of gas, light and water, final cleaning, use of swimmingpool in the supplied residences and the use of beach material when expected.

The electric energy consumption derived by air-conditioner is not included, the cost is Euro 20,00 per week. (On request)

Accomodations are duly supplied with cooking furnishings, pillows and covers. Guests will have to bring with sheets, towels and cooking linen. On demand the agency will be able to rent the sheets and the babybed.

7. Use and conservation of the accomodation.

It will be not possible to give hospitality to more people than allowed by the number of beds in the accomodation. Otherwise the agency has the right to rescind the contract.

The guest binds himself to take the almost care of the accomodation and its equipments. In case of shortages to the inventory and/or breaks will have to be signalled the same day of arrival to the agency wich will arrange, as soon as possible, for the repair. The authorized staff will be able to intervene in guest absence. Any damage caused to the accomodation will be debited to the customer or kept by a deposit wich the agency to discretion can ask on arrival.

The rules of the house oblige to observe the silence from 1.00 pm to 4.00 pm and from 10.00 pm to 9.00 am. It is forbidden to run in the corridors, leave shoes or play games, get dirty, use high tones of voice and use the elevators in an inappropriate manner. It is forbidden to expose terry towels and slam the tablecloths. It is forbidden to park more than one car.

In case of burden non-observances to the regulation of the building and the common rules relative to the quiet, the agency reserves the right to rescind the contract.

Pets (cats, dogs, etc.) are not allowed, written agreement from the agency excepted.

8. Liabilites of Agenzia Colonna

Agenzia Colonna acts only as intermediary between the guest and the owner of the accomodation. No liability can be imputed it for breakages, losses, delays and inconveniences in general that should occur in the accomodation. The agency will lend anyway its service to help and solve problems.